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(22) 1997/10/24
(43) 1999/04/24

(72) BROULIK, Hynek, CA

(72) CONSTANTIN, Mihai, CA

(71) NORTHERN TELECOM LIMITED, CA

(51) Int. Cl.⁶ G06F 9/44, G06F 13/00

(54) **NOEUD GUI COMMUN TELECOM/TRANSPORT BASE SUR LE
WEB**

(54) **WEB BASED TELECOM/TRANSPORT NODE COMMON GUI**





Description of the Invention

The WEB Based GUI consists of the following:

- (1) Architecture for basic elements (servers, clients, UI engines and applications).
The architecture is common on all Transport nodes and OPCs.
Common architecture enables seamless communication of all transport nodes and OPCs in the Sone/Optical network.
This architecture is achieved by applying WEB technology principles in the design, and is unique in the Telecom /Transport node fields.
- (2) Common presentation of information (look and feel) to craft persons.
Presentation is rendered by browsers (Netscape or Explore).
Organization of the screen and its design as far as (a) consistency, (b) speed of presentation and (c) feedback to the user - is unique in the Telecom/Transport node fields.
- (3) Design of session management to control Browser sessions and design of utilities to convert application information into the form for the Browser - the inside processing presents a set of original solutions.

The (1) Architecture enables connectivity (access) from any point of the network - brings economical and uniform solution.

The (2) common presentation solves craft person training/mobility and brings fast and modern GUI.

The (3) Session management and utilities enable context sensitive and real time information updating, thereby improving effectiveness of the craft personal.





The Problems Solved

(1) Information presented to surveillance center and info presented to local craft person should be the same

- we need to access the Network Elements locally and as well remotely from surveillance centers
- the information presented should be exactly the same
- this is achieved by the unique architecture and one implementation only - HTML/Java script on the NE itself

Note: current industry practice is to implement client-server solution, different for local access and remote access. This is expensive and does not bring the same presentation for the surveillance centers and local craft persons (because of the underlying different technology).

2-

(2) All transport Node/OPC UI should have common look and feel

- our customers need intuitive and easy to learn UI - they need to decrease cost of operations, and cost of training their craft persons. As intuitive UI prevents human errors it is very important considerations for large network operators.
 - our customers need common UI for all our products (for above and other reasons)
 - Common UI is achieved by using WEB based Technology and unique design of our screens
- When we introduce the WUI, OC-192, OC-48 and OC12 will achieve all of above requirements

Note: Current situation - Nortel has different and not user friendly UIs. The competition does offer GUI, but not the WEB Based GUI.





The Problems Solved

(3) Context sensitive and real time information is required

- for large network operations, humane error means loss of traffic and huge economical loss, possible emergency situations. Our customers need reliable, responsive UI, easy to use to minimize possibility of human errors.

- WEB Based GUI with the unique NE session management and utilities offer such a capability

Current situation: - since all NORTEL UIs are implemented differently, there are inherent inconsistencies between different UIs on different products. If the craft persons are operating more products, they can make mistakes when moving from one to another product





Prior Art

(1) Nortel Current UI is text based (VT100 based), not GUI

(2) Current Industry practice, consists of client - server proprietary implementations, using Visual C++ (or Basic) and proprietary protocols. In fact this has been implemented for OC-3 in 1996.

This solutions is expensive (needs to be repeated for every platform) . The remote access does not provide the same presentations - because of underlying different technologies.

As well it creates logistic nightmare (expensive) for version management of clients and servers. (For both supplier and user).

(3) HTTP server running on one node (outside - like Unix WS, or inside network - like OPC) and proprietary protocol between server side CGIs and UI engines on Network elements

This solution was tried in one of our early prototypes. It is common in current industry WEB based solutions. This architecture does not work for fast response time, it is slow and not reliable.

It does not work well for remote accesses (remote login requirements) - the response time is very long - not really acceptable for Transport nodes.

(4) HTTP server running on one node and providing one transaction at a time, without concept of a session. This approach is used for some network management packages or database retrieval info systems.

This is based on 'stateless' server paradigm.





Elements and Advantages

(1) Information presented to surveillance center and info presented to local craft person should be the same

- presentation part, definition of the screens and utilities generating dynamic screens are implemented once on the node which is being accessed either locally or remotely.
This guarantees that the same information will be presented always the same way
- from corporation point of view - the design and implementation is done only once, it does not need to be repeated on the network management node and the local node

(2) All transport Node/OPC UI should have common look and feel

- using the WEB technology, HTML, CGI, HTTP protocols, with the same GUI elements (e.g. buttons, lists, hypertext links) on all transport nodes will bring the same look and feel automatically
- substantial part of the screen definitions and utilities generating dynamic screens will be reused on all transport nodes (appr 80 %), giving us identical screens/presentations
- from the corporation point of view, this represents significant saving of design and implementation work

(3) Context sensitive and real time information is required

- context sensitivity, session management and real time updating is achieved by combination of specially designed utilities and WEB technology elements (like hypertext, push, frames, etc),
- using WEB technology elements represents economical and uniform solutions, with the possibility of future expansion (e.g. audio alarm reporting, audio commands when supported by HTTP protocol)





Commercial Importance

Note: Commercial spec is available - we can supply if needed

(1) Our customers require uniform GUI for all Nortel products.

This invention (technology) in the only solution viable economically and technically. Without this approach and technology we would not be able to develop (design, implement and coordinate) GUIs for all products.

For our customers, uniform WEB based UI represents huge saving in training craft persons, flexible operations (the client is a browser, craft person can save UI results in files, e-mail, print, use in applications like excel available on a PC), reusing the craft persons in operations on any Nortel equipment, potentially customized UI, etc.

(2) At this time, our competitors (Fujitsu, Lucente) provide GUI on their products.

This means that our customers prefer GUIs, they experienced them and asking us to provide GUIs on our products.

However, our competitors do not have WEB based GUI, i.e. they are developing their GUI using the old client-server technology.

Using this invention, we will provide more flexible, common GUIs on all our nodes and we will reverse the current situation, i.e. we will gain competitive advantage.





Description of WUI

The Following slides provide summary of presentations given to our customers during our Customer Interaction Program.

The following is presented:

- (1) Summary of tech. specifications of WUI
- (2) Major requirements
- (3) Architecture of major SW components on Transport Node (i.e. Network Element)
- (4) PC/Laptop - recommended configuratios
- (5) Outline of a local access
- (6) Outline of a remote (NE to NE) access
- (7) Outline of a remote (INM to NE) access
- (8) Screen layout - general description
- (9) Screen design samples - major screens





WUI

UI type:

GUI, intuitive, point and click, direct object manipulation

- context sensitive presentation
- consistent with major Nortel products OC-48 and OC-12
- targeted towards all levels of users and non frequent users
- designed with *Consistency, Speed and User Feedback*

What is not supported

- does not support scripting (available through PC, Silktest.)
- shelf graphics
- on-line and context sensitive help
- on-line NTPs and Caps

Planned

- on-line help, context sensitive help, NTPs, CAPS
- shelf graphics under consideration
- becoming main OC-192 UI



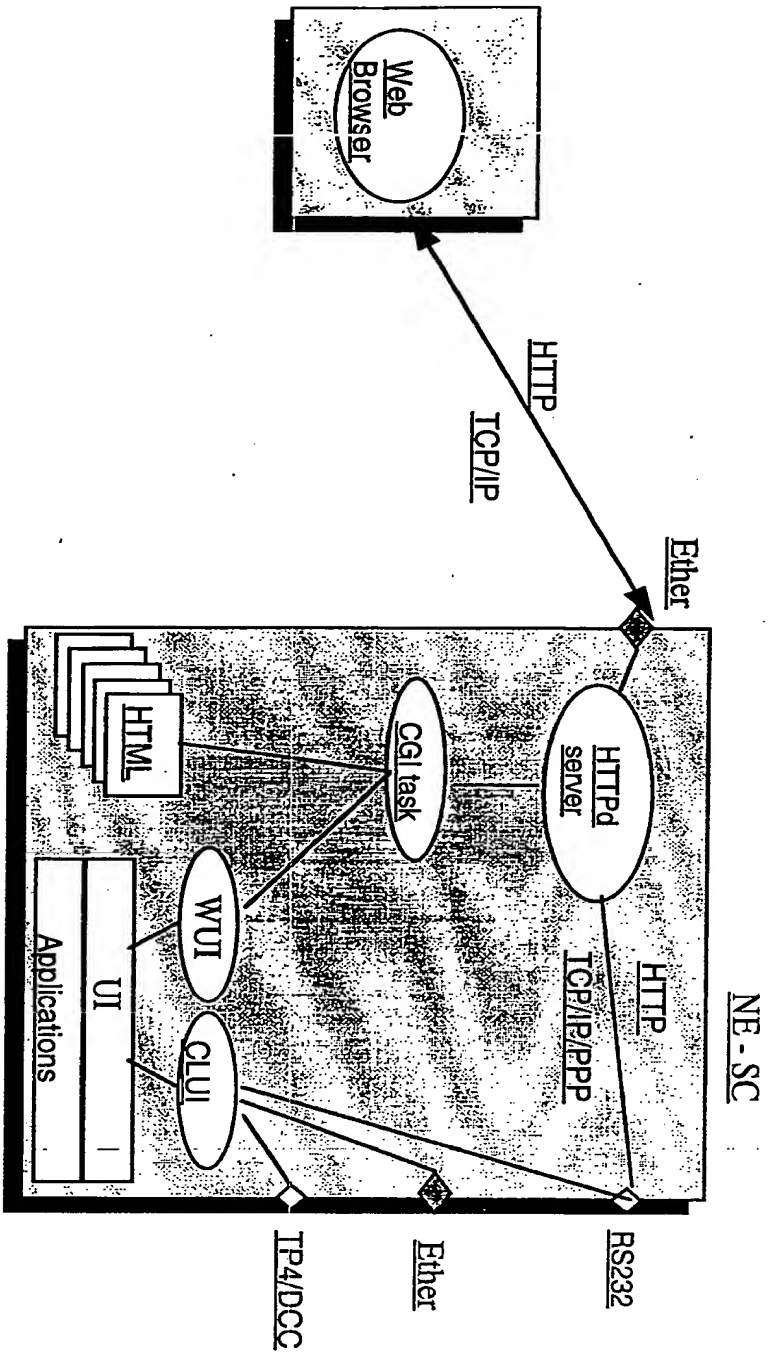
Requirements

- intuitive and easy to learn to minimize training
- easy to use to prevent human errors
- context sensitive and real time info updating to speed up operations
- runs on Unix/Windows/Mac (same appearance)
- platform independent (Windows 95, Unix, etc)
- network user interface
 - must support NE-NE remote login
 - must support reach-thru from INM
- client and server software releases must not be "bundled"
- four sessions either locally or remotely





OC-192 WUI Architecture



- (1) Off the shelf WEB browser on PC/Mac/Unix WS
- (2) Extensive connectivity via TCP/IP and RS232/PPP

Note: For more description see Notes





PC configuration

	IE4	IE3	N4	N3
CPU	486/66	386DX	486	386SX
MEM	8	8	16	8
HDD	50	10	16	10

IE=Microsoft Internet Explorer, N=Netscape Navigator

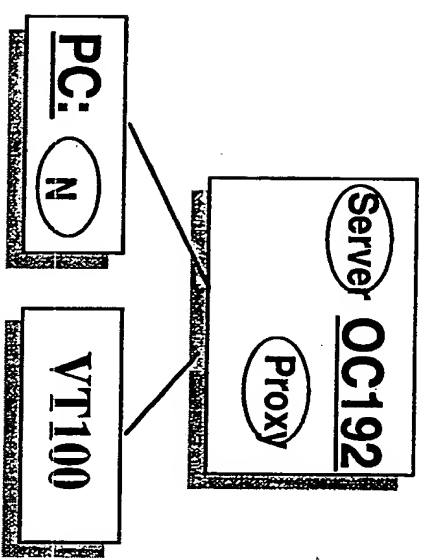
MEM in MB

HDD in MB





WUI local access



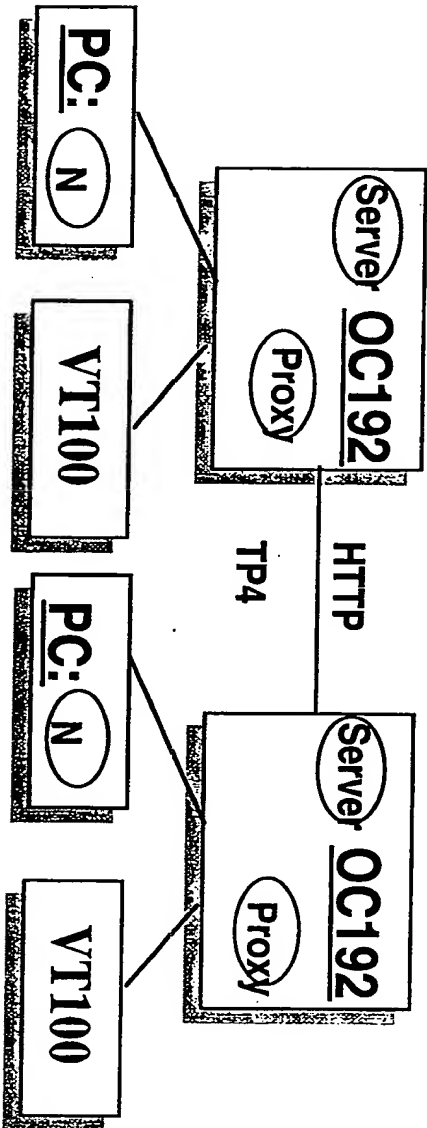
MI Ethernet	LCAP RS232 port
MI RS232 port	MI RS232 port

MI RS232 port configurable as CLUI or WUI (direct or via modem)



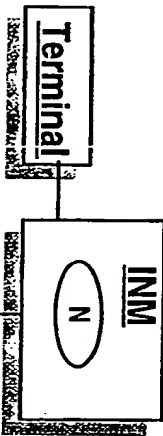


WUI NE-NE login





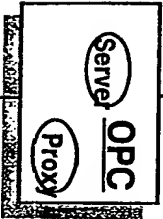
WUI INM reach-thru



INM: - to spawn Netscape session to reach-thru NES

Security: covers User Administration and Access

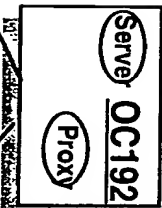
HTTP
TCP/IP



OPC Comms:

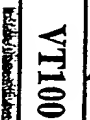
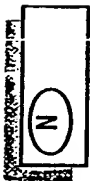
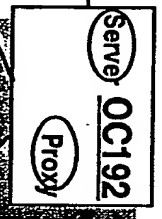
- Proxy/bridger
- name server (addressing)
- support for INM reach through

HTTP
TP4



NES: - HTTP server
- UI Interface to Server
- HTML files (screens)

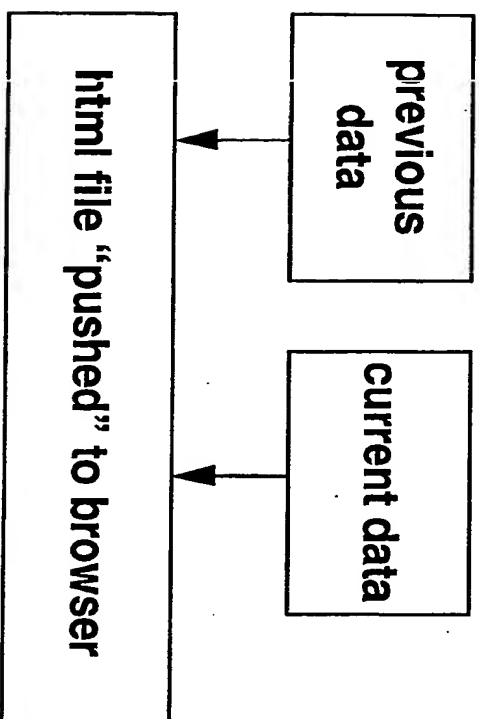
HTTP
TP4





Dynamic screens

- Network/local banner line screens
- Performance monitoring screens
- Protection switching screen
- Implemented as server push





Dynamic screen example

NetScape - [OC192 Browser User Interface]

Home | Back | Forward | Stop | Reload | Print | Find | Help

Name: Ottawa ID: 9889 Location: Major: 10 Current: 0 0 0 06/05/1997 08:44

Alarms

Log Browser

Print Mon

Protection*

Equipment

Facility*

Privoad*

Administration*

Layout

Help*

Display counts

Location: NEND	15-minute		1-day	
	current	last	current	last
Seet CV	0	0	0	0
Seet ES	0	0	0	0
Seet SES	0	0	0	0
Seet SEFS	0	0	0	0
Line CV	0	0	0	0
Line ES	0	0	0	0
Line SES	0	0	0	0
Line UAS	0	0	0	0
Line FEC	0	0	0	0

Display Counts*

Query Thresholds*

Enable All Threshold Reporting*

Display History Counts*

Edit Threshold 1*

Disable All Threshold Reporting*

Clear Counts*

Edit Threshold 2*

OC192 G1





Context sensitivity

- two menu sets for commissioned/uncommissioned NE
- only options applicable to a command presented
- commands tailored to user privileges





Context sensitivity example

NetScape - [OC192 Browser User Interface]

File Edit View Options Window Help

Home Back Forward Stop Reload

Address: http://www.cipo.gc.ca/oc192/

Location: Ottawa 9689

Display counts

Location: NEND	15-minute	1-day
	current	last
Set CV	0	0
Set ES	0	0
Set SES	0	0
OC192 G1	0	0
OC192 G2	0	0
OC48 G1	0	0
OC48 G2	0	0
OC48 G3	0	0
OC48 G4	0	0
OC12 G31	0	0
OC12 G32	0	0
OC12 G33	0	0
OC12 G34	0	0
OC12 G35	0	0
OC12 G36	0	0
OC12 G37	0	0
OC12 G38	0	0
OC192 G1	0	0

Alarms

Log Browser

Perf Mon

Protection*

Equipment

Facility*

Payload*

Administration*

Logout

Help*

Display History Counts*

Edit Threshold 1*

Disable All Threshold Reporting*

Clear Counts*

Edit Threshold 2*

OC192 G1

Execute



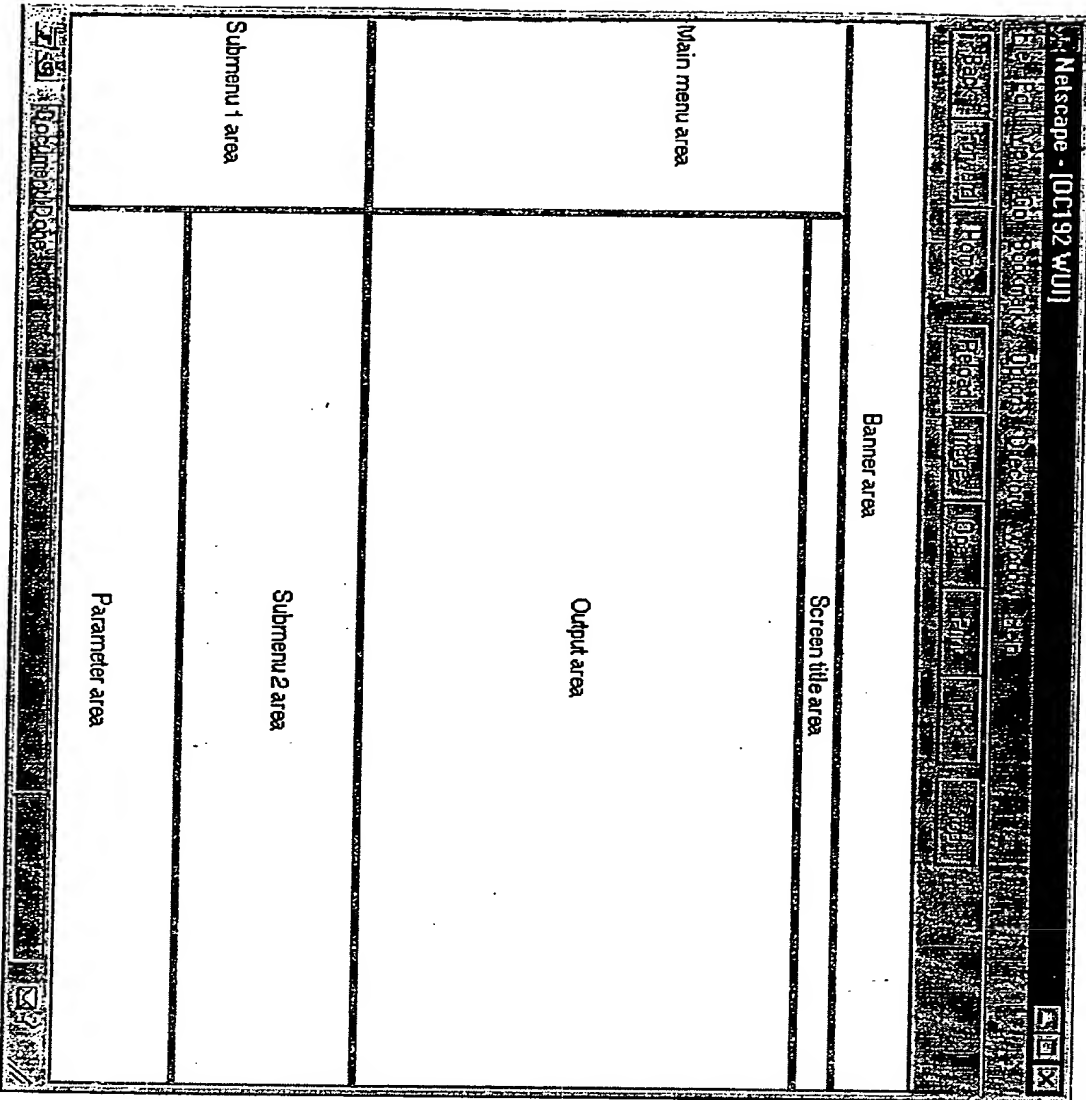
GUI building blocks

- no pictures used - DCC bandwidth saved
- HTML hypertext, links, buttons, forms, tables
minimal Java, only JavaScript
- consistent navigation accross all screens
- consistent data presentation
- output can be saved, printed from browser
- no shelf graphics in first implementation





Screen Layout





Metasploit - (OC192) Browser User Interface

Back Forward Home Reload Stop Print Edit Log Out

Name: 9689 Ottawa 10 0 0 06/05/1997 08:44

Alarms Log Browser Perf Mon Protection* Equipment Facility* Payload* Administration* Logout Help*

All

3 Eqp 1 CE	Unknown software release	M,nsa
26 Eqp 2 OC192 G2	Rx circuit pack missing	M,nsa
25 Eqp 2 OC192 G2	Dx circuit pack missing	M,nsa
24 Eqp 2 OC192 G2	Tx circuit pack missing	M,nsa
23 Eqp 2 SWITCH B	Circuit pack missing	M,nsa
22 Eqp 2 SWITCH A	Circuit pack missing	M,nsa
21 Eqp 2 OC192 G1	Tx circuit pack missing	M,nsa
20 Eqp 2 OC192 G1	Dx circuit pack missing	M,nsa
19 Eqp 2 OC192 G1	Rx circuit pack missing	M,nsa
18 Eqp 1 ESI	G2 Circuit pack missing	M,nsa
17 Eqp 1 ESI	C1 Circuit pack missing	M,nsa

Active History

All Critical Environment Major Minor Warning

Equipment Facility



NetScape - [OC-192 Browser User Interface]

Back Forward Home Reload Print

Name: [Chava] 5689

By Log Type

Alarms	Log Browser	Perf Men	Protection*	Equipment	Facility*	Payload*	Administration*	Logout	Help*
ALM300	00-00-00	00:00:00	0	Facility alarm					
ALM301	01-01-95	00:03:51	22	Reference protection user request					
ALM305	00-00-00	00:00:00	0	Protection switch complete					
ALM310	01-01-95	00:03:53	316	Equipment alarm					
ALM311	00-00-00	00:00:00	0	CPS equipment alarm					
ALM312	01-01-95	00:00:23	26	Common equipment alarm					
ALM313	00-00-00	00:00:00	0	Equipment intercard alarm					
ALM314	00-00-00	00:00:00	0	Common equipment slot alarm					
ALM315	00-00-00	00:00:00	0	Shelf equipment alarm					
ALM320	00-00-00	00:00:00	0	Environmental alarm					
ALM330	00-00-00	00:00:00	0	Payload alarm					
ALM340	00-00-00	00:00:00	0	Telemetry alarm					
ALM350	00-00-00	00:00:00	0	PM threshold crossing alarm					

Summary Reports

By Log Type

Alm	Alt	Coml	Env	Eqp	Eqg	Eqch	Ne	Pm	Secd	Secu
-----	-----	------	-----	-----	-----	------	----	----	------	------





Netcape - OC192 Browser User Interface

Back Home Forward Stop Reload Print Options Display Window Help

1 Name: Ottawa 9689

2 Id: 9689

3 Critical: 0

4 Minor: 0

5 Warning: 0

6 Undetected: 0

7 Admitted: 0

8 Lost: 0

9 Offline: 0

10 Time: 06/05/1997 08:44

Display counts

NE Id: 9689 Location: NEND

	current	15-minute	last	current	1-day	last
Sect CV	1233	0	0	0	0	0
Sect ES	12	0	0	0	0	0
Sect SES	1	0	0	1244	0	0
Sect SEFS	0	0	0	0	333	0
Line CV	0	0	0	0	0	0
Line ES	0	0	0	0	0	0
Line SES	0	0	0	100	0	0
Line UAS	0	0	0	0	0	0
Line FEC	0	0	0	0	0	0

Display Counts* Display History Counts* Clear Counts*

Query Thresholds* Edit Threshold 1* Edit Threshold 2*

Enable All Threshold Reporting* Disable All Threshold Reporting*

OC192 G1



NetScape - [OC192 Browser User Interface]

File Edit View Go Help Netscape 4.0.4 (32-bit) Windows Help

Back Forward Home Stop Reload

Name: OC192 ID: 9689

Chances: 100% (100%)

0 0 0 06/05/1997 08:44

Alarms

Log Browser

Ref Mon

Protection*

Equipment

Fielding*

Download*

Administration*

Layout

Help*

Inventory

Sh Slot	Type	Equip ID	PEC	Actual	PEC	Vintage	Serial
1 1	BREAKER	0	NTCA40AA	NTCA40AA	000	0	
1 2	BREAKER	0	NTCA40AA	NTCA40AA	000	0	
1 6	SC	SNCIPSOBAA	NTCA41**	NTCA41BA	050	01W1A221	
1 7	EST Unit	SNSIEFOBAA	NTCA44**	NTCA44AA	040	B1891F38	
1 8	EST Unit	SNSIEFOBAA	NTCA44**	NTCA44AA	040	B169222A	
1 9	Main IF	SNSIEFOBAA	NTCA42**	NTCA42AA	070	B1392229	
1 10	MX	SNSIEFOBAA	NTCA48**	NTCA48AA	080	B1991A0C	
1 13	PT	SNSIEFOBAA	NTCA45**	NTCA45AA	020	B159330	
2 1	FILLER1	-	NTCA49AA	-	-	-	
2 2	FILLER3	-	NTCA49AC	-	-	-	
2 2	FILLER3	-	NTCA49AC	-	-	-	
2 2	FILLER3	-	NTCA49AC	-	-	-	

Inventory Create* Query NE* Edit NE* Edit SH Position* Edit Clock Source*

Query NE AP* Edit NE AP* Query SH AP* Edit NE AP* Add MAA* Query MAA* Delete MAA*

Releases* Led Test*

Shift

CP3 Equipment*

Query Circuit Pad*

Query Common

Ego*

Alarm Cut Off*

Override*



Newscape - [Oct 192 WUI]

Back Forward Home Search Index Help

News WUI Control Panel News WUI News WUI News WUI News WUI

Chawna 9589 10 0 0 06/05/1997 08:44

Query

Alarms
Log Browser
Pet Mon
Protection
Equipment
Facility
Payload
Administration
Logout
Help

Optical
Timing In
Timing Out
DCC
MOR Signal
MOR Oscillator
MOR Power

Quer Edit Change State Quer AP Edit AP

OC192 G0 [X] [RECOVER]

Document: Done



Netescape - [OC192 WUI]

File Edit View Options Database Window Help

Back Forward Stop Reload Images Open Print Home

Navigation: Critical Major Minor Medium None

City: Ottawa 9889

10 0 0 06/05/1997 08:44

Alarms
Log Browser
Perf Mon
Protection
Equipment
Facility
Payload
Administration
Logout
Help

Query Edit QueryAP EditAP



NetScape - [OC192 WUI]

File Edit View Go Bookmarks History Window Help

Back Forward Home Reload Stop Open Print Send Mail

Name: Ottawa Id: 9689 Critical Major Minor Version Buildout Tag Pro Date 08/05/1997 Time 08:44

Alarms Log Browser Perf Mon Protection Equipment Facility Pavload Administration Logout Help

List Log Summary Query Log Records Date and Time User Admin Telemetry In Telemetry Out Ethernet

Query Edit Date and Time Edit Time Zone

WHAT IS CLAIMED IS:

1. A network processor comprising:
 - 5 a hypertext protocol server;
 - a plurality of hypertext files;
 - a web user interface;
 - a task for coupling the web user interface and the plurality of hypertext files to the hypertext-protocol
 - 10 server and an interface for interfacing the web user interface to a user interface and application for monitoring the network processor.